

**SERVICE BULLETINS**

2 011 LCD Option Byte Table  
ASC20110624001.pdf

**FIRMWARE**

No current changes as of  
12/29/11  
Be sure to check for latest SW updates.

**PARTS (Board Assemblies)**

Be sure to check for latest parts updates.

**HOT TIPS**

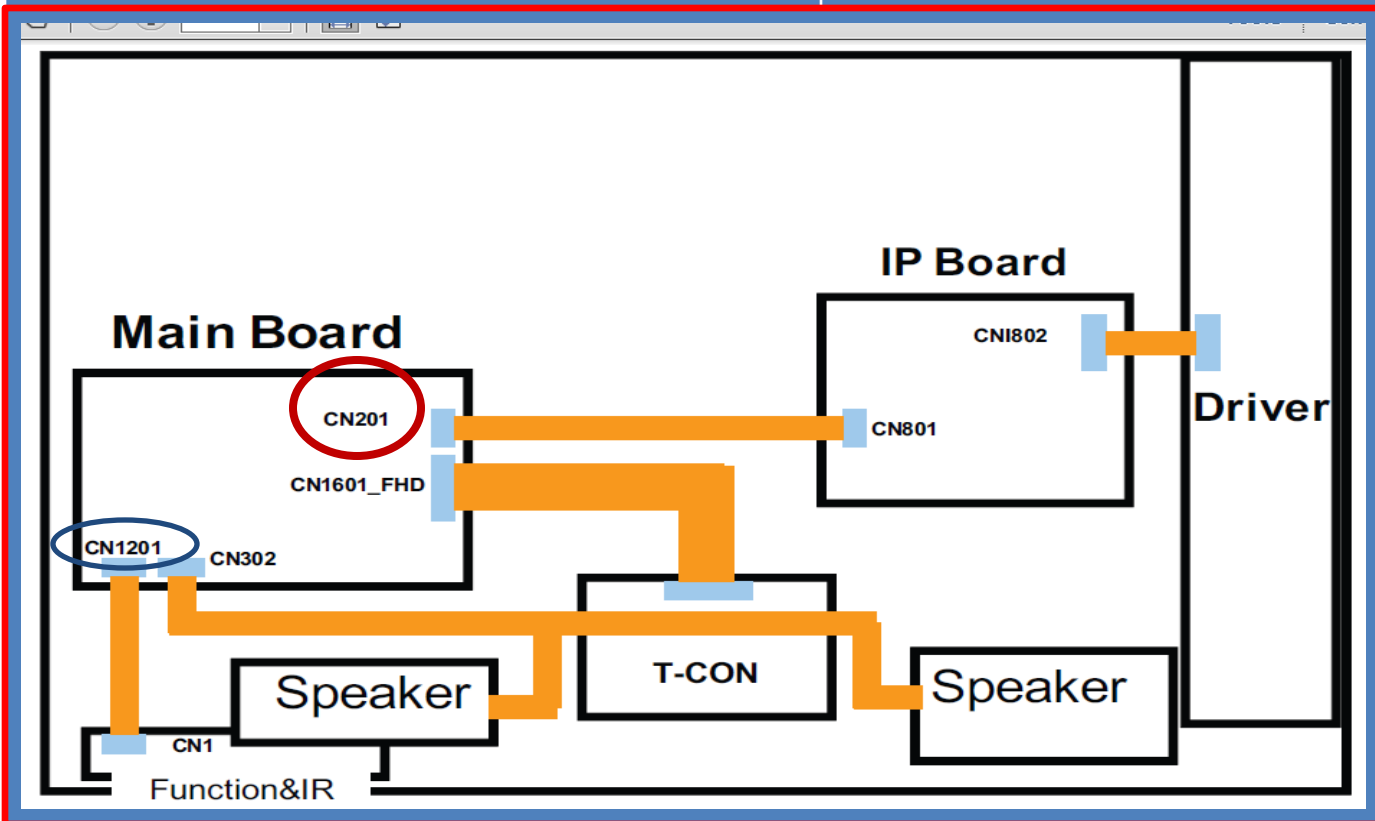
**Power On Problems:** (see page 2)

**Video Problems:** (see pages 3,4)

**GSPN TIPS:**

No Tips listed

Model Code	Side Label	Part No.				
		Panel Module	Inverter	T-Con	Main B'd	Power
LN32D550K1FXZA	SQ01	BN07-00979A	-	-	BN94-04509R	BN44-00438B



1 CN201 (To Powr board)			
1	B5V	8	GND
2	SW_POWER	9	B12VS
3	B5V	10	SW_INVERTER
4	A5V	11	B13V
5	GND	12	NC
6	GND	13	B13V
7	B12VS	14	PWM_DIMM

**Power On Sequence (approximate Voltages)**

1. **Standby Voltages:** CN201-4 (5V)
2. **Power On** CN201- 2(0 – 3.5V )
3. **Low Voltage Supplies On** CN201-1,3,7,9, 11, 13 (Volts Listed on CN201)
4. **Back Light On** CN201- 10(0-5V delayed)
5. **Back Light Confirm** CNI802- “0VP” (approx 03 Volts Dim - .1 Volts bright)
6. **Dimming Signal** CN201-14 (1V–4V approx)

**To Force Backlight On without Main Board :**

1. Remove Power Cord
2. Remove CN 801
3. Plug Power Cord In.
4. Backlight should be on immediately.

6 CN1201 (FUNCTION)			
1	IR	5	MSDA
2	GND	6	FUNC_INTR
3	A3.3V	7	LED_STB
4	MSCL	8	NC

## TROUBLESHOOTING VIDEO PROBLEMS

### 1. Verify Video Operation

- a. Boot Logo with power on
- b. **Customer Picture Test** in user menu
- c. **“Display”** (If display and Boot Logo & Customer Picture Test is OK the source or cables are first suspected . Then check for a defective input on the Main Board.)
- d. Substitute with known good Source (external DVD or Signal Generator to check inputs on Main Board)

### 2. Using Test Patterns in Service Mode

- ENTER SERVICE MODE -

1. Select an active source signal since Test Pattern may rely on signal source to appear or select TV Source mode.

#### Customer Remote

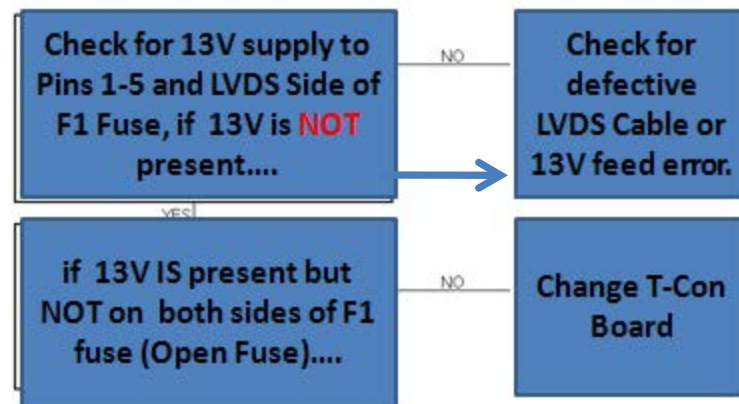
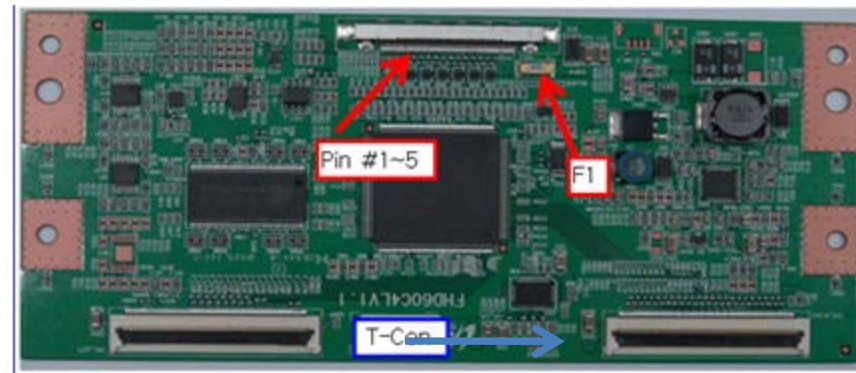
2. Power Standby
3. Mute, 182, Power On

#### Service Remote

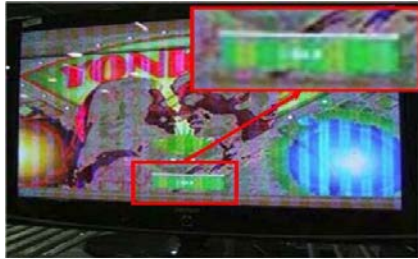
2. Power On
3. Info, Factory

4. Select SVC
5. Select Test Patterns

## T-Con Troubleshooting



**ON SCREEN FAILURE EXAMPLES:**



If Picture & Display errors  
Defective Main Board, LVDS,  
or T-CON

Green lines or a green screen  
defective main board , LVDS , or  
T-CON.

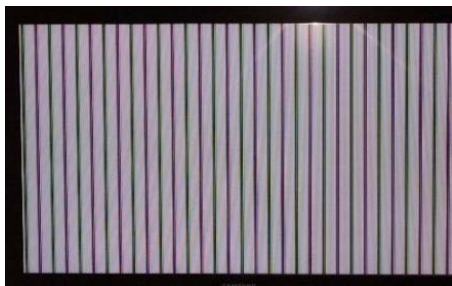


Original Image



Image on Screen

Pixelization can be caused by the main board  
but is more commonly a source error



Vertical or Horizontal Lines :Defective  
Panel likely but also T-CON, LVDS, or Main  
Board. Use Test Patterns in Factory Service  
Mode to determine error)

**ALIGNMENTS:**

**1. Check/Set Option Bytes: in Service Mode**

Option	T - MSTAUSC - XXX
Control	T - MSTAUSC - XXX
SVC	E - Manual: UXSATSCA-XXXX
Expert	EDID SUCCESS
ADC / WB	HDCP: SUCCESS
	CALIB: AV / COM / PC / HDMI /
	Option: XXXX XXXX XXXX X
	SDAL - XXX
	RFS: P0154 T - TDTSKSR
	KERNEL MODULE VERSION: "XXXXX_XX"
	20XX -XX - XX
	TYPE: XXXXXX
	MAC Not Available
	FACTORY DATA VER: XXX
	EERC VERSION: XXX
	DTP - AP - COMP - 310 - 01
	DTP - HIG - 0304
	DTP - BP - 0314
	DATE OF PURCHASE: XX / XX / XX

<b>Factory Reset</b>	
Type	50HSB4
Model	FB550
TUNER	ALPS
Region	US
DDR	SAMSUNG
Light Effect	Off
Inch	50"
Exhibition Mode	Off

Model Code	Front Color					
		Type	Model	Tuner	Region	
LN32D550K1	T-R-					
FXZA	BLK	32A6AF0C	LD550	SI_ATC		

**2. Check/Perform latest Firmware Upgrade for all repairs.**

**3. Perform reset in Service Mode & Plug and Play if Main board is replaced.**

**SPECIAL NOTES:**

**Inform customer of reset of all Settings if Main Board or Panel is replaced.**